



Glossary

L3Call

Abbreviation of: **Support Level 3 Call**

L3Calls are one type of communication between Libelle Support and its Support Level 3 customers.

A L3Call can be dropped anytime by Support Level 3 customers in our restricted SupportWeb area. We guarantee an answer by one of our support employees within the stipulated time.

TYPO3

Definition: **TYPO3 - Professional Web Content Management System**

TYPO3 is a flexible and professional Open Source Web-CMS based on PHP and MySQL. TYPO3 is **freely available** under the TYPO3-Lizenz (GNU/GPL).